

CTIP M&E Toolkit: RESOURCE SUMMARY

Toolkit for Building Survivor-Informed Organizations (National Human Trafficking Training and Technical Assistance Centre, 2017)

This resource is a self-audit / self-assessment tool for use by organizations seeking to monitor and evaluate how survivor-informed their organization is across eight key areas:

1. Organisational Assessment;
2. Mission, Vision, and leadership;
3. Organisational Culture;
4. Organisation Policies and Procedures;
5. Human Resource Development;
6. Moving from Program Participant to Agency Representative;
7. Trauma-informed Supervision;
8. Marketing, Training and Fundraising.

Each section (up to 4 pages) provides a brief assessment tool, tips for engaging with organization members to assess a given area and strategic approaches to applying feedback.

It is recommended to read the executive summary **'How to Use This Toolkit' (pages 4-5)** in full as it touches on the background development, drawing out the best from the resource, and a summary of the core guiding principles behind trauma-informed approaches, including:

- Safety
- Trustworthiness and Transparency
- Peer Support
- Collaboration and Mutuality
- Empowerment, Voice, and Choice
- Cultural, Historical and Gender Considerations

Each Chapter also provides boxes with either: Useful additional guidance / notes to support reflection; additional resources to supplement, support capacity building, or provide tools for implementation; definitions of terminology, surrounding challenges, assumptions within topic areas that can hinder inclusion / empowerment.