

The Source4Networks Diagnostic Toolkit (Source4Networks and London Southbank University, 2017)

This Diagnostic Toolkit for Networks aims to support networks to gain increased understanding of network development needs and increase impact against agreed purpose.

It comprises a Core Questionnaire, Maturity Matrix, Network Health Scorecard Survey, Network Workshop Guidelines, and a Network Workshop Programme Template.

These can be used in sequence and are designed to be repeated over time.

CTIP networks and coalitions may find individual tools in the Toolkit useful, two in particular are summarized here:

1. The Network Maturity Matrix (pages 4-7)

The Network Maturity Matrix is a self-assessment tool to support networks' internal assessments of network development across eight key areas:

1. Purpose and Direction
2. Governance and Structure
3. Leadership and Facilitation
4. Knowledge Capture and Reuse
5. Integrity and Vitality
6. Learning and Improvement
7. Impact and Value
8. Sustainability and Renewal

It is designed to stimulate and structure face-to-face discussion on how the network scores, to generate meaningful insights on how the network is working and areas for further development.

2. The Network Health Scorecard Survey (pages 8-9)

This resource is designed to support a basic diagnosis of network strengths and areas for growth.

It is a 9-question survey to give to network members for completion, that is a quick and simple method for exploring network member views as a **'snapshot' of how the network is operating in from the perspective of the membership.**

It provides the network with feedback on how members perceive and experience the network, specifically asking for member views on the network's Purpose and Performance.

It is designed for regular (rather than single) use over time. Adoption at regular intervals or clear network milestones provides opportunities for internal network learning.